

## **REMARKS**

Reconsideration and further examination of the above-identified application are respectfully requested in view of the amendments and the discussion that follows.

Claim 1-42 are pending in this application. The Title, Specification, and Drawings have been objected to, Claims 1-13 and 42 have been rejected under 35 U.S.C. §101 for non-statutory subject matter. Claims 1-3 have been rejected under 35 U.S.C. §102(b) as being anticipated by Doyle (article). Claims 4-5 have been rejected under 35 U.S.C. §103(a) as being unpatentable over Doyle in view of Batt (article). Claim 6 has been rejected under 35 U.S.C. §103(a) as unpatentable over Doyle in view of Batt and in view of Walker et al. (U.S. Patent No. 6,567,787) and claims 7-13 and 42 have been rejected under 35 U.S.C. §103(a) as being unpatentable over Doyle. Claims 14-16, 20-30 and 34-41 have been rejected under 35 U.S.C. §103(a) as being unpatentable over Shaio (U.S. Patent No. 5,299,260) in view of Doyle. Claims 17-18 and 31-32 have been rejected under 35 U.S.C. §103(a) as being unpatentable over Shaio in view of Doyle and Batt, and claims 19 and 33 have been rejected under 35 U.S.C. §103(a) as being unpatentable over Shaio, Doyle, Batt and Walker et al. The specification has been amended to add the expansion of PSTN, ANI are DNIS in paragraph [0013] (See page 3, paragraph [0013]). Claims 1, 14, 27, 28 and 41 have been amended and substitute drawings have been submitted for approval. Claim 42 has been canceled. A one month extension of time with the required fee has been submitted herewith. After a careful review of the claims and references, it is believed that the claims as amended are in allowable form and a Notice of Allowance is respectfully requested.

The Drawings were objected to and formal substitute drawings have been submitted herewith for approval. With regard to showing the PSTN and Interact in the same figure, both can exist together with, for example, the internet accessed through the PSTN. Then, it is submitted that Fig. 1 is now correct and approval is respectfully requested.

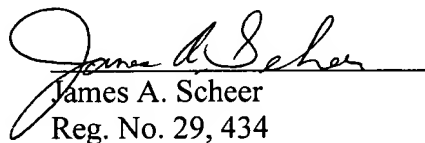
Claims 1-13 and 42 have been rejected for being directed to non-statutory subject matter. Claim 42 has been cancelled. Claim 1 has been amended and now calls for generating a notification and thus provides a concrete, tangible result. Therefore,

applicant submits that Claim 1 and Claims 2-13 which are dependent upon claim 1 are in allowable form.

Claims 1-3 have been rejected as being anticipated by Doyle. Independent claims 1, 14, 27, 28 and 41 have been amended to call for adjusting the performance threshold in response to a change in a parameter related to the task (see e.g. p. 7, para 27 of the application). Thus, the threshold is adjusted, for example, for such factors as time of day, or complexity of the bill. This feature is not disclosed or suggested by Doyle or any of the other cited references. Thus, the independent claims 1, 14, 27, 28, and 41 are neither anticipated nor rendered obvious by any combination of the cited references and are therefore believed to be allowable. In addition, dependent claims 2-13, 15-26, and 29-40 are dependent upon now allowable claims 1, 14, 27, 28 and 41 and are therefore also believed to be allowable.

As discussed above, claim 1-41 are not anticipated or rendered obvious by any combination of the cited references. Therefore, allowance of claims 1-41 is believed to be in order and such action is respectfully requested. Should the Examiner be of the opinion that a telephone conference would expedite prosecution of the subject application, he is respectfully requested to telephone applicant's undersigned attorney.

Respectfully submitted,

  
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